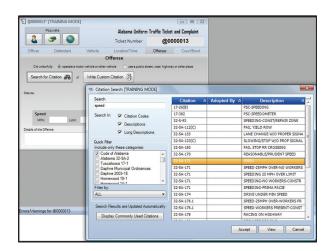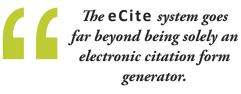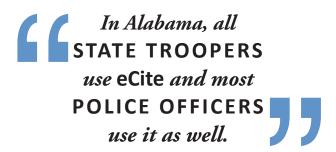## ABOUT eCITE

The eCite system was initially developed by CAPS for the State of Alabama as a comprehensive electronic citation issuance and processing system. It has proven to be of tremendous benefit to both law enforcement and court personnel. It has made their tasks easier and made them more efficient. The eCite system goes far beyond being just an electronic citation form generator. It is an integrated, paperless, total system – electronic citation form, electronic transmission to the courts, integration with the courts and police RMS, electronic swearing, web portals for viewing and analyzing the data – a total integrated system.

Over 92% of all citations in Alabama are issued using the eCite software. It is a proven system as over 8 million citations have been issued using the eCite software in Alabama and well over 10 million total citations in the combined states.

> *The* **eCite** *system goes far beyond being solely an electronic citation form generator.*

> *In Alabama, all* **STATE TROOPERS** *use* **eCite** *and most* **POLICE OFFICERS** *use it as well.*

CAPS has developed software products for officers to use on laptops in their cars.
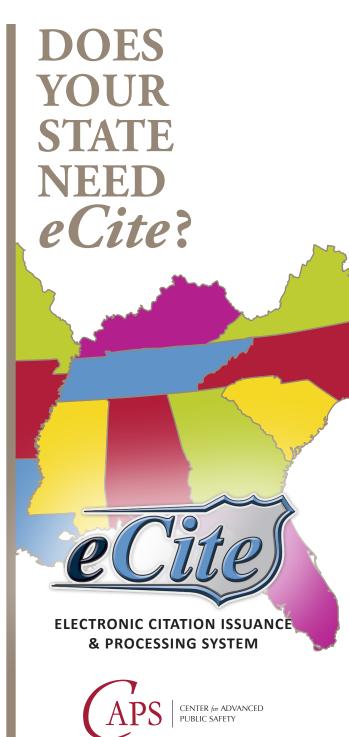
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DOES YOUR STATE NEED *eCite*?

ELECTRONIC CITATION ISSUANCE & PROCESSING SYSTEM

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HISTORY OF eCite

Software development on eCite began in 2002. Phase 1 of the eCite ticketing process was piloted in January 2003 in Heflin, Alabama at the fixed base location truck weigh station. Phase 2 was a mobile pilot that used cellular air cards inserted in the laptops for Internet connectivity. This was the first system within Alabama to utilize license scanners, GPS devices, and laptops to enable officers to write traffic citations quickly and easily from their vehicles.

This approach led to a successful pilot, which was followed shortly by a statewide rollout to all motor carrier (MCSAP) state troopers. The product was so popular and successful that the project then expanded to general vehicle enforcement troopers.

At the end of July 2007, all Alabama state troopers were using eCite, and a municipal rollout began. Almost all other municipalities in Alabama have

deployed eCite since that time. Agencies are now trying to expand their eCite user base. After eCite was fully developed for Alabama, CAPS began to develop eCite products for other states.

For information about CAPS developing an eCite solution for your state, contact Rhonda Stricklin at rstricklin@cs.ua.edu or 866-349-CARE.

NEW MEXICO

New Mexico was the first state outside of Alabama for CAPS to engage in an eCite software project. In 2009, CAPS began a small eCite pilot project in Roswell, NM.

This project led to another related project sponsored through the New Mexico Administrative Office of the Courts. This project involves aggregating electronic citation data issued through TraCS and other vendor provided systems. This aggregate data, cleansed after collection, is then made available for downloading into the Court's Case Management System (CMS) eliminating the need for repetitive data entry by the courts. The CMS we have integrated within NM is Odyssey Court Management System by Tyler Technologies. We at CAPS are experts at systems integration.

" *Please contact* CAPS *for customized* SOLUTIONS *to meet your* NEEDS. "

MISSISSIPPI

Under the sponsorship of the Mississippi Highway Patrol (MHP), CAPS has successfully deployed eCite to all MHP Troopers. MHP has begun deployment of eCite to local agencies for their use. There are over 500+ officers using the system currently. In production use since October, 2010, there have been over 1.3 million citations issued with the system. Over 93% of the citations have been transferred to the courts electronically.

In addition to the eCite deployment, CAPS has implemented a secure download of issued citations to the appropriate Justice Court jurisdictions, provided necessary administrative forms and procedures, produced a password secured website for the administrative use of MHP supervisors and a password secured analytical dashboard that includes drill down capability of any data element(s) contained in eCite as well as advanced GPS mapping, based on citation issuance.

With the deployment of the basic citation successful, MHP commissioned CAPS to add DUI citations to the application. All citations, including DUI, are currently being transferred to the courts electronically.

ARKANSAS

Under the sponsorship of the Arkansas State Police (ASP), CAPS was contracted to develop a customized eCite solution intended for use by all Arkansas law enforcement personnel. This application has been developed and the deployment process began in early 2013. ASP has deployed eCite to their entire highway patrol unit and is in the process of working with local agencies to deploy all municipalities. A total of 1.2 million eCite documents have been submitted.

In addition to the standard features of eCite, Arkansas's version includes customized forms (both citations and administrative products) and a real-time connection to the Arkansas State NCIC Switch for onboard data retrieval. As with all CAPS applications, the following features are included:

- *Secure web services are available for downloading of data to Court Case Management Systems (CMS) and Law Enforcement Agencies' Record Management Systems (RMS)*
- *Secure web portals for viewing citation data as well as analytical packages including GPS layers*

CAPS also developed and released a UI Rich NCIC application called ATLAS (Arkansas Threat Level Assessment System) that allows officers to perform NLETS searches through the state's message switch and use that data to auto-populate the data into eCite. All ASP Highway Patrol officers are using ATLAS to search NLETS and over 4 million queries have been performed thus far.

BEYOND ALABAMA:
eCite's reach continues to grow in other states

NEW MEXICO   MISSISSIPPI   ARKANSAS